

ACER CUSTOMER SERVICE CENTRES

HIGHPOINT SERVICE NETWORK

Acer's subsidiary, Highpoint Service Network Sdn Bhd (ISO 9001: 2008 certified company), is the authorised service provider for all Acer products sold in Malaysia.

SERVICES PROVIDED INCLUDE:

- Acer Technical Support Call Centre through toll-free number 1800-88-1918.



- Acer Customer Service Centres for walk-in customers who prefer to be attended to personally.



- Acer On-site support.



- Acer SuperCare Extended Warranty packages.



- Strategic third party maintenance contracts.



ACER SUPERCARE EXTENDED WARRANTY OPTIONS



FOR MORE INFORMATION,
PLEASE LOG ON TO
WWW.ACER.COM.MY/AEW

	ACER PRODUCT	PARTS	LABOUR	ON-SITE	ACCIDENTAL DAMAGE & THEFT	INTERNATIONAL TRAVELER'S WARRANTY (ITW) LAPTOP ONLY
ACER SUPERCARE 1 RETAIL PRICE RM239	Eligible Products* Laptops: Aspire, One, Swift, Spin & Switch Series Desktop PCs**: Aspire, Revo, Veriton & Extensa Series Projectors: All Series Tablets: Iconia Series * Product below RM2,500.00 ** including all-in-one & media center	3 years	3 years	3 years	NEW 3 years	No changes from the original Standard Warranty
ACER SUPERCARE 2 RETAIL PRICE RM339	Eligible Products* Laptops: Aspire, Swift, Spin, Switch & Predator Series Desktop PCs**: Aspire, Revo, Predator, Veriton & Extensa Series Projectors: All Series Tablets: Iconia Series * Product above RM2,500.00 ** including all-in-one & media center	3 years	3 years	3 years	NEW 3 years	No changes from the original Standard Warranty
ACER SUPERCARE 3 RETAIL PRICE RM439	Eligible Products* Laptops: Aspire, Swift, Spin, Switch, Chromebook, Predator, Travelmate & Extensa Series * No limit on product price	3 years	3 years	3 years	NEW 3 years	No changes from the original Standard Warranty
ACER SUPERCARE ACCIDENTAL DAMAGE & THEFT RETAIL PRICE RM139	Eligible Products Laptops: Aspire, Swift, Spin, Switch & Predator Series Desktop PCs**: Aspire, Revo, Predator, Veriton & Extensa Series Projectors: All Series Tablets: Iconia Series Monitor: All Series ** including all-in-one & media center	No changes from the original Standard Warranty			1 to 3 years (depending on device warranty)	No changes from the original 3 years Extended Warranty